Instruction for Tightening a Leaking Outlet & Valve

If you see or suspect a leak occurring near or around the Outlet or Ball Valve there are a couple of simple steps you can follow to eliminate the most frequent cause – loose connections.
Instruction for Tightening a Leaking Outlet & Valve

1. Ensure the brass nut on the brass outlet is tightened – anti clockwise
2. Ensure the brass Ball Valve (typically chrome plated silver colour) is tightened - clockwise
3. Ensure that plumbers tape has been used on the threaded connections

We recommend that you use plumbers thread tape on any threaded connections. (Also know as Teflon or PTFE tape) This includes the connection between the Brass Outlet and the Ball Valve, as well as the plastic fittings that connect your Flexible Hose onto the Ball Valve outlet.
Instruction for Tightening a Leaking Outlet & Valve

1. Rubber Seal sits inside tank wall here

2. If leak occurs between Brass Outlet & Tank Wall, tighten anti-clockwise here

3. If leak occurs between Brass Outlet & Ball Valve, tighten clockwise here