

Request for Repair Form

THIS FORM MUST BE USED WHEN REQUESTING REPAIR OR REPLACEMENT

Name: Email:

Phone: (.....) Mobile: Fax:

IMPORTANT: If you are hard to contact, please phone our office on 1800 00 88 88 within a reasonable timeframe after emailing or posting this request form, allowing for postal delays.

Postal address:

..... State: Post code:

Situation address of tank/product (if different from above):

..... State: Post code:

Is the defective tank a Bushmans tank? **Y / N**

Plastic/Polyethylene: **Y / N**

Tank size (Litres): Product type: Serial No:
(located near leaf strainer)

Date of purchase: Invoice No: Colour:

Is the product used for stock or domestic:

Is the product installed according to our installation requirements? **Y / N**

Are there any installation errors present that caused the problem? See graphics below. **Y / N**

Is a flexible hose connected to outlet? **Y / N**

Were 'boxing beams' used to hold the prepared base? **Y / N**

Has the product been moved from its original site? **Y / N**

And if so, by whom?.....

Describe the problem in your own words:.....

.....

..... Date noticed:.....

Please send digital picture files or send pictures to describe defect.

If tank is on an elevated stand, please ensure tank is on ground level before any work is commenced

I understand that BUSHMANS may charge a repair fee of not less than \$250 after assessment of this repair.

I understand and accept responsibility for associated costs incurred to inspect and or rectify any problems if, upon inspection, damage has been caused by other than manufacture or design faults.

I also understand that BUSHMANS will not fix or repair any other company's products and will reimburse BUSHMANS for any costs incurred for travel if, upon arrival at site, the product is found to be manufactured by another company.

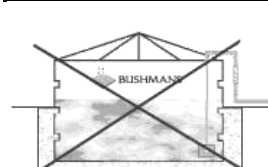
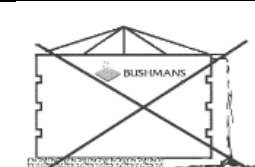
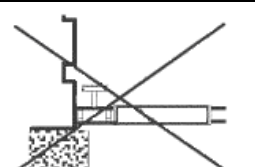
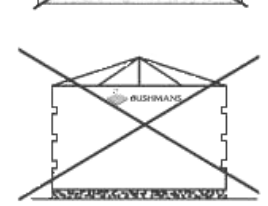
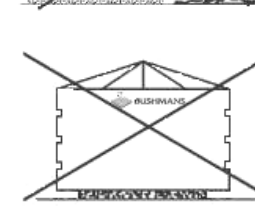
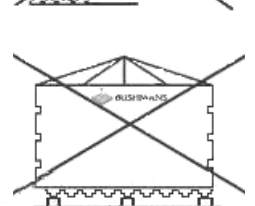
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Your signature: Date:

THESE ARE SOME EXAMPLES OF INSTALLATION ERRORS

	<p>Back fill material is other than washed river sand or crusher dust</p>		<p>Tank base undermined-inadequate overflow length</p>		<p>Unsupported rigid pipe work puts excess strain on the fittings and tank wall</p>
	<p>Rocky and uneven ground with little or no base preparation</p>		<p>Must not have undersized base. Circumference of tank must be supported.</p>		<p>Don't use wooden sleepers or corrugated iron under tank</p>

DO NOT LEAVE TANK COMPLETELY EMPTY AS IT MAY BLOW AWAY

This REQUEST FOR REPAIR FORM must be completed in full and sent to the BUSHMANS local State office. You will be contacted promptly upon receipt of this claim form by one of our staff.

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